

AlpsGo! Carsharing

The Schenna Tourist Association offers e-car sharing – here are the most important details at a glance



From now on, tourists and locals can use the AlpsGo! CarSharing electric car in the center of Schenna. The digital system is simple and intuitive: the car is available on a reserved parking space with a charging option.

1. Registration:

Select the tariff in the AlpsGo app and then start the registration process.

2. Create an AlpsGo user profile:

Create a user profile with a valid driver's license and a secure password. After registering, log in to the AlpsGo app with your email address and the password you created.

3. Add a payment method:

In the app, select "Add payment method" and enter your credit card details. After the ride, payment is processed immediately and can be viewed in detail in the app.

4. Book, unlock, and drive the car:

Once your information has been verified and approved, you can book the vehicles visible on the app map. The app shows the exact location and, if needed, the route directions.

Prices/Tariffs

The price of a ride depends on the time and distance traveled. There are two different booking tariffs: the **FLEX** model and the **ACTIVE** model.

FLEX Model		ACTIVE Model	
<ul style="list-style-type: none"> • Minimum booking time of 3 hours • Higher hourly rate 		<ul style="list-style-type: none"> • Minimum booking time of 1 hour • Lower costs per journey 	
Monthly fee	€ 0.00	Monthly fee	€ 5.90
Price VW ID.3 € / h	€ 4.00	Price VW ID.3 € / h	€ 3.00
Minimum booking duration 3h		Minimum booking duration 1h	
Daily flat rate (24h)	€ 29.50	Daily flat rate (24h)	€ 24.50
From the second day -5% on the total price		From the second day -5% on the total price	
Kilometre rate € / km	€ 0.28	Kilometre rate € / km	€ 0.28

Both tariffs are based on a one-off registration costs of € 19.00.

Important Usage Information

- Check the car for any damage before starting your ride and report it in the AlpsGo app.
- Smoking is prohibited in the car.
- The car must be returned clean and free of any trash.
- Transporting animals is not allowed.
- Your login credentials must not be shared with others.
- Do not drive through restricted traffic zones; tolls and vignettes must be paid by the user.
- Cars must not be parked or charged at any AlpsGo locations other than the home station.
- The car must be returned on time with at least 25% battery remaining.
- In case of delays, contact the AlpsGo Helpline.
- At the end of the booking, the car must be recharged using the charging cable and the AlpsGo charging card.

Early Return

According to the “pay as you book” principle, the full fee for the entire booking period will be charged in the event of an early return.

Cancellation

To avoid short-notice cancellations, a cancellation fee will be charged:

- Cancelling a booking up to 12 hours before the start costs € 1.00.
- After this period, a cancellation fee of € 15.00 will be charged until the start of the booking period.
- The full booking time is charged from the start of the booking (“pay as you book”).
- If the booking is neither started nor cancelled, the entire booking price will be charged.

Insurance

AlpsGo vehicles are fully comprehensively insured. The deductible in the event of damage is € 500.00. Depending on the damage, a loss of use fee of up to a maximum of three days may also be charged.

If you have any questions or require further information, please do not hesitate to contact the Schenna Tourist Office. Tel. + 39 0473 945669 – info@schenna.com